



**Serving Young People
in their Community**



Matrix Accreditation for quality Information Advice and Guidance

I am delighted to share 4YPUK's success in achieving the Matrix Standard for the ninth consecutive year! This quality standard is regarded by the Dept for Education as the quality benchmark for high quality delivery of Information, Advice and Guidance (IAG) services.



As a small not for profit organisation, specialising in providing high level support to meet the identified need of young people, we use the valuable annual feedback from Matrix assessment to underpin the services we offer going forward. We elected to be assessed across all our services, not only our independent Careers Services, as we witness the impact of timely intervention of wider IAG, across our Youthwork and Mentoring services too.

'Information, advice and guidance is at the heart of 4YP delivery'

4YPUK's Matrix accreditation report, May 2022

Matrix assessment involves a thorough process, gathering evidence from interviewing senior management to understand the business strategy, talking with staff, young people, parents/carers, and commissioners of our services, as well as testing quality process and procedures in place.

Whilst the Standard is revisited each year, a full assessment is conducted every three years, and such was the case in 2022. This was all the more powerful following the impact of Covid19, on the lives of young people's education and mental health wellbeing, our staff their families and the wider business. We had used that time wisely to develop and be able to offer a blended approach to continue to reach out to young people via other mediums.

Our Matrix Assessor, in his verbal feedback to Directors and Managers, summarised our core strength as 'parashooting our support into communities to meet emerging and identified need'. As I reflect on that, it's great overarching inspiration to have at our core.

'4YP parashoot their services to support communities to meet emerging and identified needs of young people'

Rob Barlow Matrix Assessor Verbal feedback to 4YP Senior Management Team 5th May 2022

I have pleasure in sharing our full report with our current commissioners of services, the headlines of which are below.

Warm Regards,

Dee Thomas, Gill Boydell
Directors of 4YPUK



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Extracts from 4YPUKs Matrix Accreditation Report, May 2022

“This successful Matrix Accreditation Review has seen the small 4YP Team transition to operate through and post pandemic, successfully completing the Careers Enterprise Funded programme to trial different models of improving personal guidance delivery in 10 schools and colleges in the Central Bedfordshire area. Through the pandemic, 4YP have developed an effective virtual way of working. Although much of their provision has moved back to being face to face, they are recognising the value of offering a more blended approach now.”

“4YP have strengthened their careers guidance-based delivery and are also now operating in SEND provision.”

“4YPUK continues to remain focused on its core driving principles:

- To help young people become successful, contributing, and aspirational members of society*
- To provide a range of professional services for young people through their schools and communities*
- To help them make the right choices for their futures*
- To help regenerate areas and communities by offering services that improve personal wellbeing, and increase social inclusion”*

“4YP’s features and benefits of delivery are developed with each school. Working with Years 9 on careers exploration, Year10 on post16 options and in sixth forms looking at university progression and alternative options including apprenticeships”

“4YP are ensuring that they are reporting on the number of young people seen, that the individual objectives agreed are being achieved, and that overall levels of satisfaction are high using the Impartial Survey Monkey feedback tool. It was evident from that, the organisation has been regularly successful in their delivery and been able to demonstrate positive distance travelled and high levels of satisfaction, which is their aim”

“4YP are also supporting young people by cohort, by individual referral or for specific support needs such as with SEND young people.”

“The engagement process is seen by the 4YP Team to be particularly key in helping young people to gain trust and understanding about the features of various IAG delivery in Schools and in their Youth Work”

Feedback from young people and parents/carers during the assessment process:

- I spent time talking about my issues with GCSE’s in the group and had some help as what to do next*
- Adults are a perfect role model – they listen, and we talk about topics with lots of options*
- I am feeling more confident now- we get books to write down our feelings and what’s going on. It is kind of helpful and has helped me think about achieving my ambition to dance*
- I felt it was helpful as we looked at different work experiences I could get and the A levels to do*
- It gives you fresh perspectives*
- He seems to listen to xxx at 4YP and is looking at college now as well as going to the Hub*
- Talking out loud was the real benefit for me and the range of options and ideas, as well as the details in the action plan. It was helpful for my parents too.*